



Radiation Detection Company

Invisible guardians of the people who keep us safe

Pre-Paid Renewals

How do Prepaid Renewals work?

Radiation Detection Company (RDC) uses a prepaid billing model that acts as a “gas tank” for your service. You prepay based on an estimated 12 months of badge service based on current rates and quantities, to “fill your tank”. RDC will charge your account at the time of shipment/activity, so if your usage increases or decreases, your balance will be depleted faster or slower accordingly.

Because of the prepaid amount, you won’t need to write a check or make a payment every time you receive a shipment. Instead, RDC will send you a statement to inform you of any charges that were billed to the account, and what the remaining credit balance is. Once the credit is depleted, a Service Renewal will generate to repeat the process.

What is included in my Service Renewal?

A “Service Renewal” is a line item on your statement that reflects the amount due for an estimated 12 months of service. The renewal amount is calculated by multiplying the number of active badges in the account times the cost of the badges times the number of shipments per year.

Example:

4 badges X \$20.40 per badge X 4 shipments per year = \$326.40 estimated annual total

Previous Balance	Payments	New Charges	New Balance	Service Renewal	Amount Due
-153.60	0.00	81.60	-72.00	326.40	254.40

Service Renewal <small>Cost for a 12 month period of service based on current service type, badge quantity and frequency. Prices are based on current RDC prices, which are subject to change.</small>					
Service Type	Frequency	Quantity	Price	Amount	
82 TLD XBG Badge	Quarterly	4	20.40	326.40	

Badges Issued							
Group	Order	Shipped	Description	Wear Period	Quantity	Price	Amount
0	2265366.1	10/03/2019	82 TLD XBG Badge	10/15/2019-01/14/2020	1	0.00	0.00
0	2265366.1	10/03/2019	82 TLD XBG Badge	10/15/2019-01/14/2020	4	20.40	81.60
							<u>81.60</u>



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What is not covered in my Renewal Invoice?

Any ancillary charges or fees are not included in the Annual Estimate, such as:

- Unreturned badge fees
- Insufficient postage
- Cost of additional badges
- EasyReturns
- Extra Shipment Charge

When any of these charges occur, they will be charged against any available funds in your account, shortening the timeframe of service that the funds will cover before your next Service Renewal generates.

When will I get my next Service Renewal?

An annual Service Renewal will generate on your invoice to replenish funds when the following conditions exist:

1. The next wear dates is within 90 days.
2. The estimated pricing for those badges exceeds the current funds available in the account to cover the cost of the shipment in full.

RDC's billing system looks 90 days ahead of the next start date. This means if there are not enough funds available in the account to cover the next shipment cost in full, the renewal will generate.

What will happen if I have an AutoPay card on file?

If you had a card on file with your previous provider, you will need to enroll in RDC's AutoPay program. This can easily be done by going to [MyRadCare](#) under the "Account" tab to sign up for AutoPay.

If the account has a credit card on file for Autopay, the Service Renewal will generate 45 days before the next wear date (rather than 90) and the amount will be charged to the card at the time of generation.



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How to Read your Statement

Only a breakdown of new charges will be listed on the current statement. Any unpaid balance or outstanding credit remaining at the close of the billing cycle will appear in the "Previous Balance" section. To view previous charges, review the statement on which the charge occurred.

Statements can be read as follows:

Previous Balance - Payments + New Charges = New Balance + Service Renewal = Amount Due



RADIATION DETECTION CO

3527 Snead Drive | Georgetown, Texas 78626 | 512.831.7000 | Fax 512.861.0456 | www.radetco.com

Account	Date	Invoice	Purchase Order
27062	10/21/2019	AGK805	

Bill To
ANY ANIMAL HOSPITAL
123 MAIN STREET
GILROY CA 95020

Credit rolled over from
previous Statement

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